

TOWN OF PELZER

P.O. BOX 427, 103 COURTNEY ST., PELZER, SC 29669

(864) 947-6231

MONDAY – FRIDAY 8:00 AM – 12:00PM & 1:00 PM -5:00 PM

WWW.TOWNOFPELZER.US

Town of Pelzer provides public water, sewer and trash pickup through Greenville Water System, Renewable Water Resources, and Waste Industries. **All customers are required to participate in weekly trash pickup for a monthly fee of \$7.00. One Waste Industries receptacle is provided to each resident. If an additional can is needed you will have to pay for an additional trash can.**

Water bills are for a 1-month cycle. Bills are mailed on or before the last business day of each month. Payments may be made online at www.townofpelzer.us, by phone (844)267-9334, or in person at town office during regular business hours. A drop box in the door is for after business hours payments.

- ***Bills are due on the 10th of each month.***
- ***Late fees are applied 5 days after due date (5% of total bill)***
- ***Disconnect date for non-payment is the 25th of each month. (NO EXCEPTIONS)***

TRASH SERVICE

Trash collection day is **Thursday** of each week. Service begins at 7am and continues throughout the day until completed. Town of Pelzer advises residents to place trash at curbside on **Wednesday evening**. If your trash is missed on Thursday because it was **NOT** at curbside during pickup, it will have to be picked up the following Thursday.

Trash **MUST** be secured in a bag and placed curbside before 7am on Thursday. Bags may not be overloaded and should be lifted without tearing. **NO** loose trash will be collected. **ALL** trash must be in bags and inside of container. **ONLY** household trash will be collected. **NO** clothes, leaves, yard debris, building materials, etc. will be collected. **ONE Waste Industries trash can plus one personal trash can (cannot weigh more than 30lbs), Or maximum of 3 extra bags may be collected each week. ANY extra bags more than the 3 will NOT be picked up. NO billing discount will be given for trash NOT collected.**

DISCONNECTION

****Customers will NOT receive a disconnect notice. If payment for service is not received before 5pm on 25th of each month, service will be disconnected. A \$50.00 delinquent fee will be added to the total due, if meter has been pulled due to tampering of meter, another**

\$50.00 will be added to total amount due plus The Town of Pelzer will be filing a police report for tampering and theft of utilities.